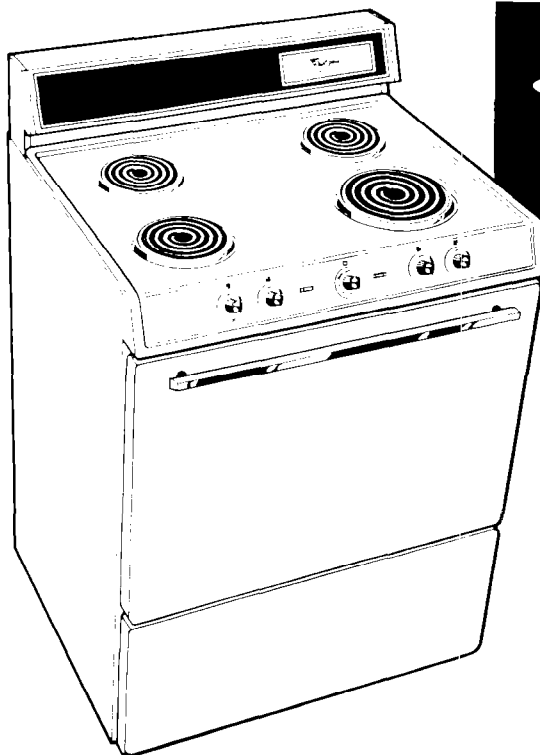


# use & care guide

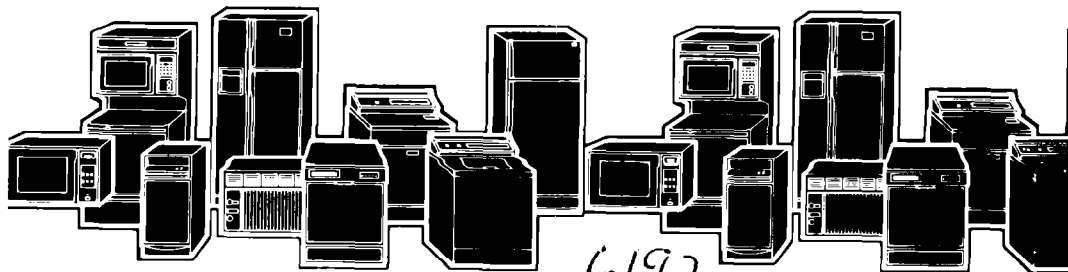


**Whirlpool**

## **ELECTRIC RANGE**

**Model RF3210XP  
(Continuous-Cleaning)  
and  
Model RF3010XP**

*crowd Ovens, Trash Compactors, Room Air Conditioners, Dehumidifiers, Automatic Washers, Clothes Dryers, Freezers, Refrigerator-Freezers*



6/9/2

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## Before you use your range

**Read this Use & Care Guide and The Cooking Guide for important safety information.**

### **You are personally responsible for:**

- Reading and following all safety precautions in this Use & Care Guide and the Cooking Guide.
- Installing the range where it is protected from the elements, and on a floor strong enough to support its weight.
- Properly connecting the range to electrical supply and grounding. (See "Installation Instructions.")
- Making sure the range is not used by anyone unable to operate it properly.
- Properly maintaining the range.
- Using the range only for jobs expected of a home range.

**See "Cooking Guide" for important safety and use information.**

# IMPORTANT SAFETY INSTRUCTIONS



**WARNING – When using your range, follow basic precautions, including the following:**

- 1. DO NOT** allow children to use or play with any part of the range, or leave them unattended near it. They could be burned or injured.
- 2. DO NOT** store things children might want above the range. Children could be burned or injured while climbing on it.
- 3. DO NOT** allow anyone to touch hot surface units or heating elements. Dark colored units and elements can still be hot enough to burn severely.
- 4. KEEP** children away from the range when it is on. The cooktop and oven walls, racks and door can get hot enough to cause burns.
- 5. DO NOT** use the range to heat a room. Persons in the room could be burned or injured, or a fire could start.
- 6. KEEP** pan handles turned in, but not over another surface unit to avoid burns, injury and to help prevent the utensil from being pushed off the surface units.
- 7. DO NOT** use water on grease fires. The fire will spread. Cover fire with large lid or smother with baking soda or salt.
- 8. DO NOT** wear loose or hanging garments when using the range. They could ignite if they touch a hot surface unit or heating element and you could be burned.
- 9. DO NOT** heat unopened containers. They could explode. The hot contents could burn and container particles could cause injury.
- 10.** When adding or removing food, **MAKE SURE** to open the oven door all the way to prevent burns.

**• FOR YOUR SAFETY •**

**DO NOT STORE OR USE GASOLINE OR OTHER FLAMMABLE VAPORS AND LIQUIDS IN THE VICINITY OF THIS OR ANY OTHER APPLIANCE. THEY COULD IGNITE CAUSING EXPLOSION AND/OR FIRE.**

**– SAVE THESE INSTRUCTIONS –**

## Copy your Model and Serial Numbers here

If you need service, or call with a question, have this information ready:

- 1. Complete** Model and Serial Numbers (from plate just behind the oven door).

\_\_\_\_\_  
**Model Number**

- 2.** Purchase date from sales slip.

\_\_\_\_\_  
**Serial Number**

Copy this information in these spaces. Keep this book, your warranty and sales slip together.

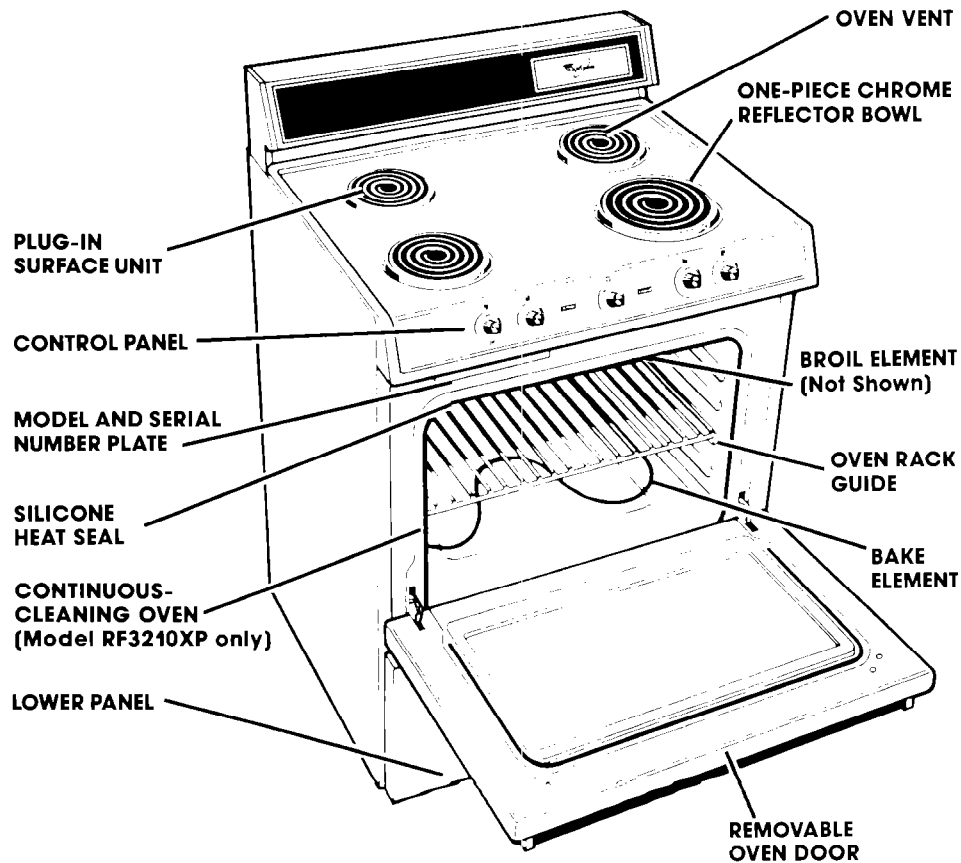
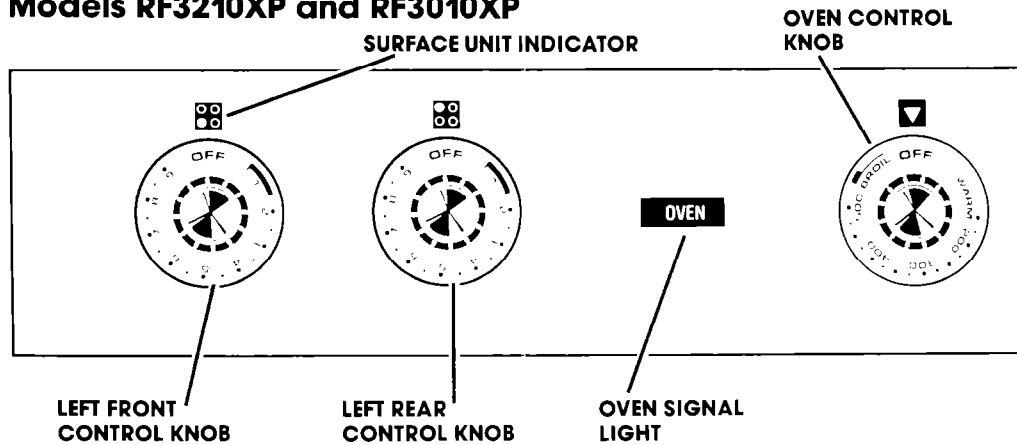
\_\_\_\_\_  
**Purchase Date**

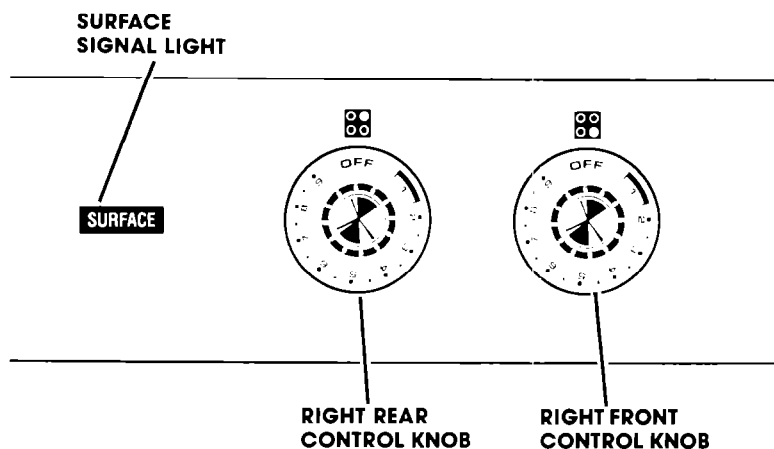
\_\_\_\_\_  
**Service Company/Phone Number**

**BEFORE YOU USE • SAFETY**

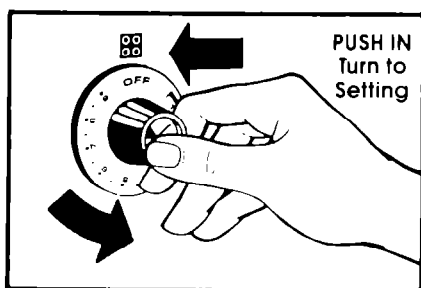
# Parts and features

Models RF3210XP and RF3010XP





## Using the surface units



Control knobs must be pushed in before turning them to a setting. They can be set anywhere between 9 and OFF.

### Surface Unit Indicators

The solid dot in the surface unit indicator shows which surface unit is turned on by that knob.

### Surface Signal Light

The Surface Signal Light will be on when a surface unit is ON.



**WARNING:** Be sure all lights are OFF when you are not cooking. Someone could be burned or a fire could start if a surface unit is accidentally left ON.

Until you get used to the settings, use the following as a guide. For best results, start cooking at the high settings; then turn the control knob down to continue cooking.

**Use HI** to start foods cooking; to bring liquids to a boil.

**Use MED-HI** to hold a rapid boil; to fry chicken or pancakes.

**Use MED** for gravy, puddings and icing; to cook large amounts of vegetables.

**Use MED-LO** to keep food cooking after starting it on a higher setting.

**Use LO** to keep food warm until ready to serve. Set the heat higher or lower within the LO band to keep food at the temperature you want.

**CAUTION:** The use of the HI setting for long periods of time can damage surface units and discolor chrome reflector bowls. Start cooking on HI and turn control down to continue cooking.

Use only flat-bottomed utensils for best cooking results and to prevent damage to the cooktop. Specialty items with rounded or ridged bottoms (woks, ridged bottom canners or tea kettles) are not recommended.



**WARNING: The surface unit should never turn red during use. If it turns red, the bottom of the pan is not flat enough or is too small for the size of the surface unit. Damage to the surface unit, cooktop, wiring and/or surrounding area could result. If the pan is too small for the surface unit, you could be burned by the heat from the exposed section of the surface unit.**

See the "Cooking Guide" for important utensil information.

## Optional Canning Kit (Part No. 242905)

The large diameter of most water-bath or pressure canners combined with high heat settings for long periods of time can shorten the life of regular surface units and cause damage to the cooktop.

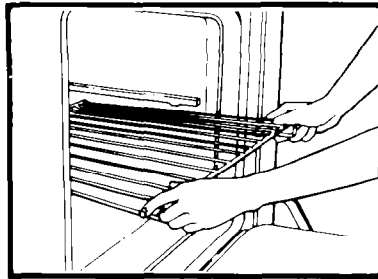
If you plan to use the cooktop for canning, we recommend the installation of a Canning Kit. Order the kit from your Whirlpool Dealer or Tech-Care® Service Company.

See the "Cooking Guide" for important canning information.

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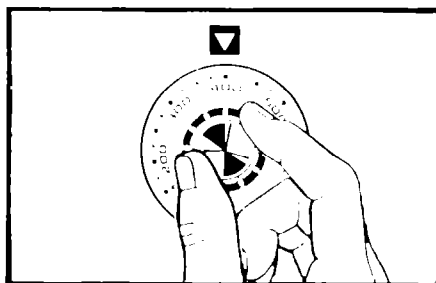
## Using the Oven Controls

### Baking

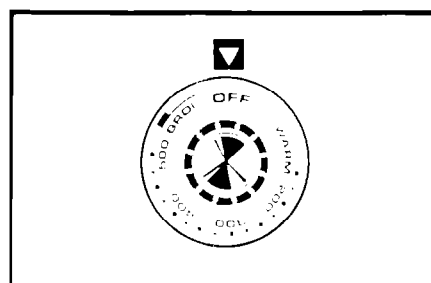


Rack should be placed so the top of the food will be centered in the oven. Always leave at least 1½ to 2 inches (4-5 cm) between the sides of the pan and the oven walls and other pans. For more information, see the "Cooking Guide."

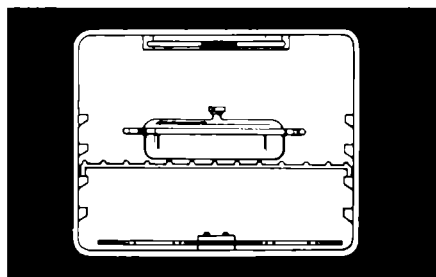
1. Position the rack properly **before** turning on the oven. To **change rack position**, lift rack at front and pull out.



2. Set Oven Control Knob to the baking temperature you want.  
The Oven Signal Light will come on. The oven is preheated when the Oven Signal Light first goes off.



4. When baking is done, turn the Oven Control Knob to OFF.

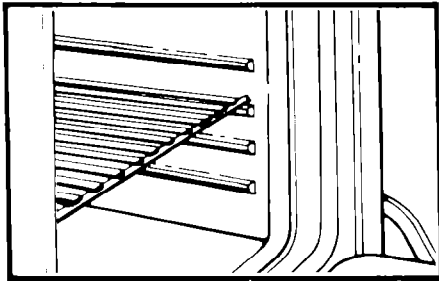


3. Put food in the oven. **Note: Oven rack, walls and door will be hot.**  
During baking, the element will turn on and off to keep the oven temperature at the setting. The Oven Signal Light will turn on and off with the element.

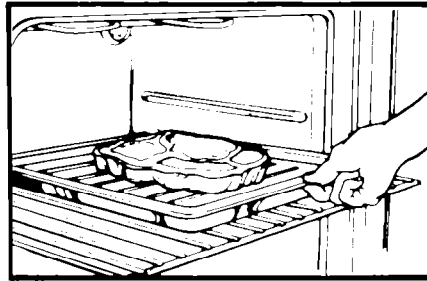
## Broiling



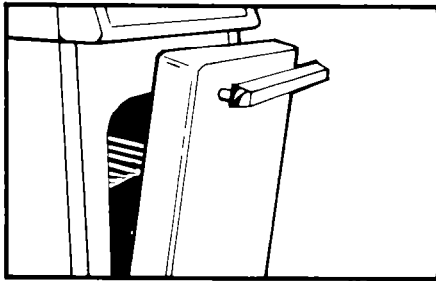
**WARNING:** Always use a pan designed for broiling. The grid holds the food above the drippings and helps prevent excessive smoke and/or fire.



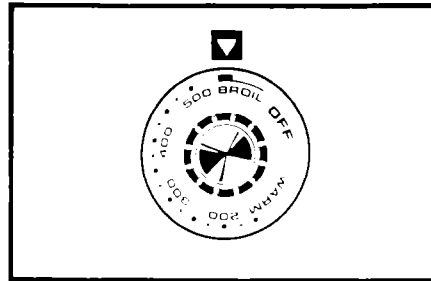
1. Position the rack before turning the oven on. See broil chart in the "Cooking Guide" or a reliable cookbook for recommended rack positions.



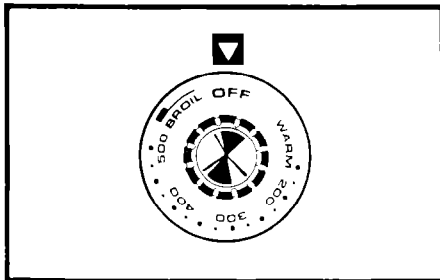
2. Put the broiler pan and food on the rack.



3. Close the door to the Broil Stop position, (open about 4 inches, 10.2 cm). The door will stay open by itself.



4. Set the Oven Control Knob to BROIL.

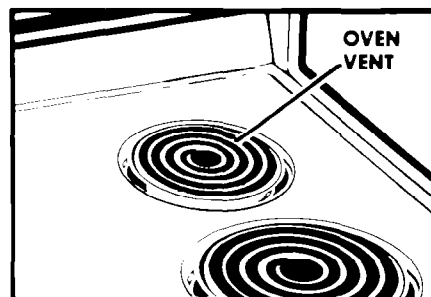


5. When broiling is done, turn the Oven Control Knob to OFF.



## The Oven Vent

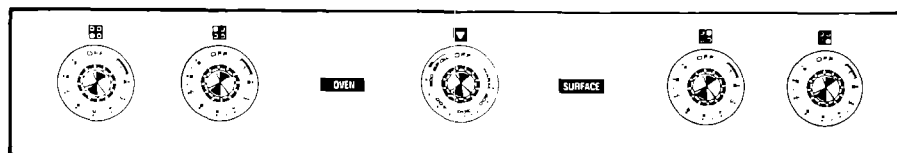
The oven vent is located under the right rear surface unit. When the oven is on, hot air and moisture escape from the oven through this vent. Poor baking can result if this vent is blocked. When using the oven, **do not** use oversized pans or other items that might block the oven vent.



**WARNING:** When the oven is ON, pans and pan handles left over the right rear surface unit can become hot enough to burn the user and to melt plastics. Use pot holders to move pans. Never store plastic, paper or other items that could melt or burn on any of the surface units.

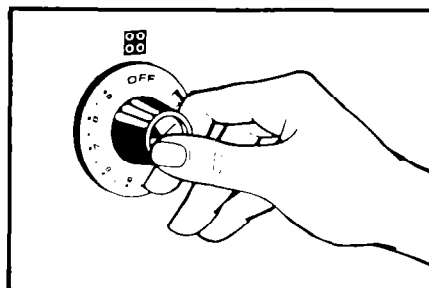
## Caring for your range

### Control Panel



1. First make sure the control knobs are set to OFF, then pull knobs straight off.
2. Use warm soapy water and a soft cloth, or spray glass cleaner, to wipe the control panel. Rinse and wipe dry.
3. Wash control knobs in warm soapy water. **Do not soak.** Rinse well and dry.
4. Push control knobs straight back on. Make sure they point to OFF.

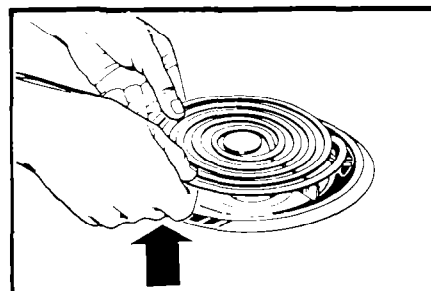
## Surface Units and Reflector Bowls



1.

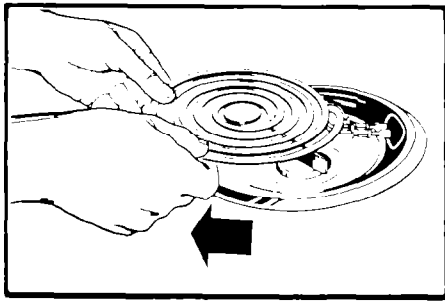


**WARNING:** To avoid burns and possible electric shock, be sure surface units are OFF and COOL.

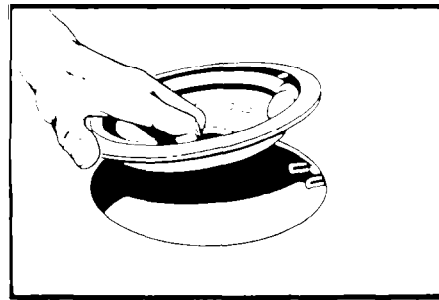


2.

Lift the edge of the unit, opposite the receptacle, just enough to clear the reflector bowl.

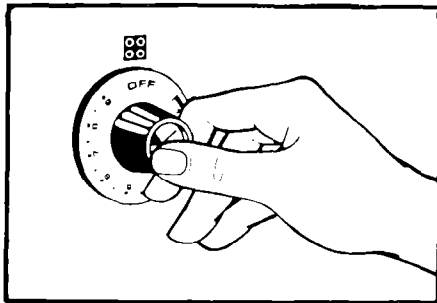


3. Pull the surface unit straight away from the receptacle.



4. Lift out the reflector bowl. See Cleaning Chart on page 13 for cleaning instructions.

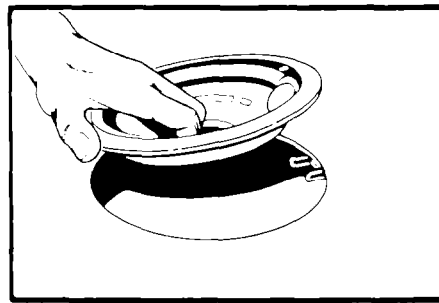
## Replacing



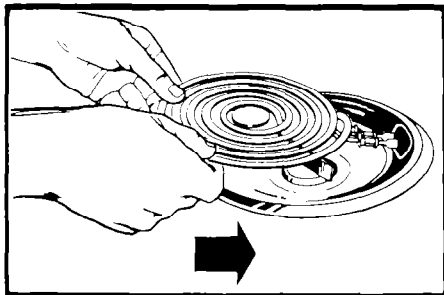
1.



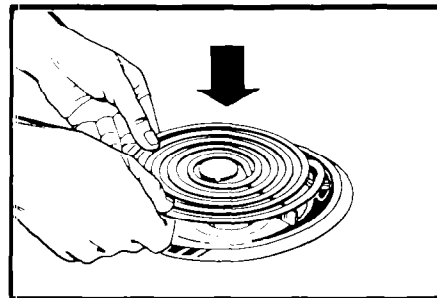
**WARNING: To avoid burns and possible electric shock, be sure surface units are OFF.**



2. Line up opening in the reflector bowl with the surface unit receptacle.



3. Hold the surface unit as level as possible with the terminal just started into the receptacle.



4. Push the surface unit terminal into the receptacle. When the terminal is pushed into the receptacle as far as it will go, the surface unit will fit into the reflector bowl.

**CAUTION:** Reflector bowls reflect heat back to the utensils on the surface units. They also help catch spills. When they are kept clean, they reflect heat better and look new longer.

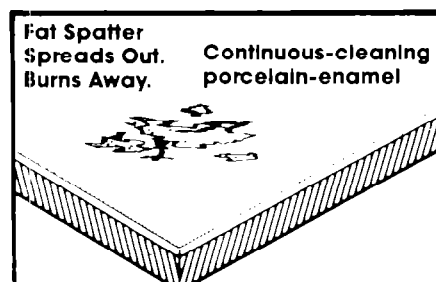
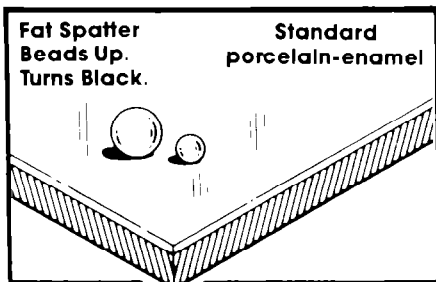
If a reflector bowl gets discolored, some of the utensils may not be flat enough, or some may be too large for the surface unit. In either case, some of the heat that's meant to go into or around a utensil goes down and heats the reflector bowl. This extra heat can discolor it. See "Cooking Guide" for further information.



**WARNING – DO NOT LINE THE REFLECTOR BOWLS WITH FOIL.**  
Shock or fire hazard could result.

## The Continuous-Cleaning Oven

Standard oven walls are coated with smooth porcelain-enamel. Your continuous-cleaning oven walls are coated with a special, rougher porcelain-enamel. A fat spatter beads up on the smooth surface, but spreads out on the rougher surface. The bead of fat chars and turns black. The spread-out fat **gradually** burns away at **medium to high baking temperatures** (350°-475° F, 176°-231° C) so the oven can return to a presentably clean condition. **NEVER USE COMMERCIAL CLEANERS ON CONTINUOUS-CLEANING OVEN.**



## Using Foil

Using foil on the oven bottom is recommended to catch sugar and starchy spills from pies and casseroles. **It must be used properly.** Cut foil from a roll of heavy-duty 18-inch (45 cm) aluminum foil, or buy a foil kit (Part No. 241430) from your Whirlpool Appliance dealer.

1.



**WARNING:** To avoid burns and possible electric shock, be sure the oven is **OFF** and **COOL**.

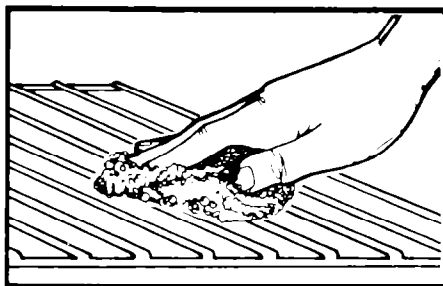
Lift the cool bake element **slightly** to lift the feet off the oven bottom.

2.

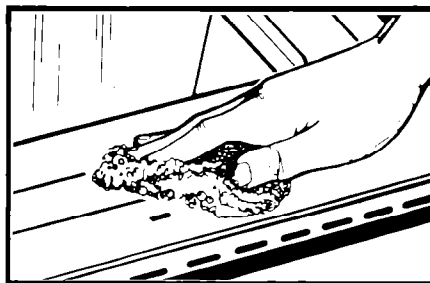
**Slide the foil under the bake element.** Make sure the foil is centered, long enough to start up both sides and without wrinkles. For proper baking, **lower the bake element so all feet rest solidly on the foil.**

**CAUTION:** Do not let foil touch the bake element. It could damage the element. Make sure foil is flat on the oven bottom and away from the bake element.

## Cleaning Tips



- 1.** The rack is not coated. Clean it by hand. Use soapy steel wool pad for best cleaning results.



- 2.** The oven door does not get as hot as the walls. Some hand cleaning may be needed. Use hot soapy water. Use steel wool pad or plastic scouring pad for stubborn spots. Rinse well.

- 3.** If you do more broiling than baking, hand cleaning may be needed.
- 4.** Use aluminum foil on the oven bottom according to instructions. Spill-overs do not burn away and may stain the bottom.

## Standard Oven Cleaning

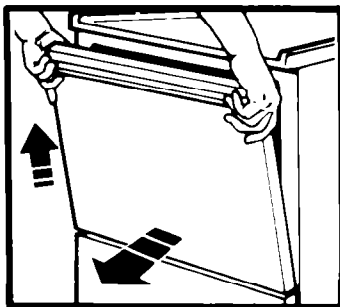
The smooth porcelain-enamel of a standard oven requires use of warm soapy water and steel wool pads or commercial oven cleaners. Carefully follow the directions provided with the oven cleaner. See "Cleaning Chart" on page 14 for further information.

## The Oven Door

Removing the oven door will make it easier to clean the oven.



**WARNING:** To avoid burns, be sure the oven is **OFF** and **COOL**.



### To Remove:

1. Open the door to the first stop position.
2. Grasp the door firmly at both sides and lift it up and away from the range.

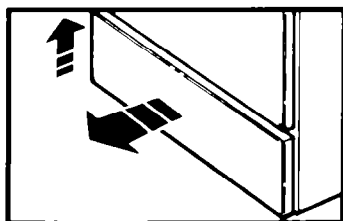


### To Replace:

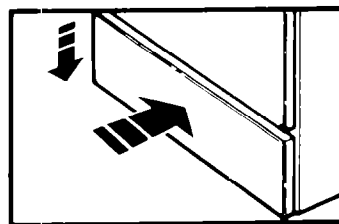
1. Slip the door hinge arms into the slots in the oven frame.
2. Using both hands and a knee, push in the bottom of the door until the hinges click. Close the door.

## The Lower Panel

The lower panel can be removed to help make it easier to clean under the range.



**To remove the lower panel,** lift it up and out.



**To replace the lower panel,** line it up with the bottom of the range, then push in and down to hook it in place.

## Cleaning Chart

PART	WHAT TO USE	HOW TO CLEAN
<b>Exterior surfaces</b>	Soft cloth and warm soapy water. Nylon or plastic scouring pad for stubborn spots.	<ul style="list-style-type: none"> <li>• Wipe off regularly when cooktop and lower oven are cool</li> <li>• <b>Do not allow food containing acids (such as vinegar, tomato, lemon juice or milk) to remain on surface. Acids will remove the glossy finish.</b></li> <li>• <b>Do not use abrasive or harsh cleansers.</b></li> </ul>
<b>Surface units</b>	No cleaning required.	<ul style="list-style-type: none"> <li>• Spatters or spills will burn off.</li> <li>• <b>Do not use abrasive or harsh cleansers.</b></li> </ul>

<b>Chrome Reflector bowls</b>	Automatic dishwasher or warm, soapy water and plastic scouring pad.	<ul style="list-style-type: none"> <li>• Wash with other cooking utensils.</li> <li>• Clean frequently.</li> <li>• <b>Do not use abrasive or harsh cleansers.</b></li> </ul>
<b>Broiler pan and grid</b>	Warm, soapy water or steel wool pad.	<ul style="list-style-type: none"> <li>• Wash with other cooking utensils.</li> </ul>
<b>Control knobs</b>	Warm, soapy water and a soft cloth.	<ul style="list-style-type: none"> <li>• Wash, rinse and dry well.</li> <li>• <b>Do not soak.</b></li> </ul>
<b>Control panel</b>	Warm, soapy water or spray glass cleaner.	<ul style="list-style-type: none"> <li>• Wash, rinse and dry well.</li> <li>• Follow directions provided with cleaner.</li> </ul>
<b>Oven rack</b>	Warm, soapy water or soapy steel wool pads.	<ul style="list-style-type: none"> <li>• Wash, rinse and dry. Use soapy steel wool pads for stubborn areas.</li> </ul>
<b>Continuous-cleaning oven (RF3210XP)</b>	<p>Warm, soapy water or soapy scrubbing pad.</p> <p>Heavy-duty aluminum foil or order a foil kit (Part No. 241430) from your Whirlpool dealer or TECH-CARE® service company.</p> <p><b>Most fat spatters on the Continuous-Cleaning porcelain-enamel interior surface gradually reduce to a presentably clean condition during normal baking or roasting operations.</b></p>	<ul style="list-style-type: none"> <li>• Clean stubborn spots or stains. Rinse well with clear water.</li> <li>• Place strip of aluminum foil on the bottom of the oven to catch spillovers.</li> <li>• <b>Do not use commercial cleaners.</b></li> </ul>
<b>Standard oven (RF3010XP)</b>	<p>Warm, soapy water or soapy steel wool pad.</p> <p>Commercial oven cleaners.</p>	<ul style="list-style-type: none"> <li>• Remove door for easier access.</li> <li>• Place newspaper on floor to protect floor surface.</li> <li>• Follow directions provided with the oven cleaner.</li> <li>• Rinse well with clear water.</li> <li>• Use in well ventilated room.</li> <li>• <b>Do not allow commercial oven cleaner to contact the heating elements, oven seal, or exterior surfaces of the range. Damage will occur.</b></li> </ul>

## If you need service or assistance, we suggest you follow these four steps:

### 1. Before calling for assistance...

Performance problems often result from little things you can find and fix yourself without tools of any kind.

#### If nothing operates:

- Is the power supply cord plugged into a live circuit with the proper voltage? (See "Installation Instructions.")
- Have you checked your home's main fuses or circuit breaker box?

#### If the oven will not operate:

- Is the Oven Control turned to a temperature setting or BROIL?

#### If surface units will not operate:

- Have you checked your home's main fuses or circuit breaker box?
- Are surface units plugged in all the way?
- Do the control knobs turn?

If surface unit control knob(s) will not turn:

- Did you push in before trying to turn?

If soil is visible on Continuous-Cleaning oven finish:

- The special finish is designed to gradually reduce oven soil during normal baking or roasting. It is not designed to keep your oven spotless, only presentably clean.
- If you broil often, you may see oven soil.
- The door is cooler than the oven walls. Soil will be more visible on the door than other areas in the oven. See page 12 for how to clean.
- Sugar and starchy spills may leave stains. See page 12 for hand cleaning tips. **Keep foil on oven bottom to catch these spills.**

If cooking results are not what you expected:

- Is the range level?
- Are you using pans recommended in the **Cooking Guide**?
- If baking, have you allowed 1½ to 2 inches (4-5 cm) on all sides of the pans for air circulation?
- Have you preheated the oven as the recipe calls for?
- Are the pans the size called for in the recipe?
- Are you following a tested recipe from a reliable source?
- Do the cooking utensils have smooth, flat bottoms and fit the surface unit being used?

See the **Cooking Guide** for more information on cooking problems and how to solve them.

## 2. If you need assistance\*...

Call Whirlpool **COOL-LINE**® service assistance telephone number. Dial free from:

Continental U.S. . . (800) 253-1301  
Michigan . . . . . (800) 632-2243  
Alaska & Hawaii (800) 253-1121

and talk with one of our trained Consultants. The Consultants can instruct you in how to obtain satisfactory operation from your appliance or, if service is necessary, recommend a qualified service company in your area.

## 3. If you need service\*...



Whirlpool has a nationwide network of franchised TECH-CARE® Service Companies. TECH-CARE service technicians

are trained to fulfill the product warranty and provide after-warranty service, anywhere in the United States. To locate TECH-CARE service in your area, call our COOL-LINE service assistance telephone number (see Step 2) or look in your telephone directory Yellow Pages under:

APPLIANCES - HOUSEHOLD MAJOR - SERVICE & REPAIR	OR	ELECTRICAL APPLIANCES - MAJOR - REPAIRING & PARTS
WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE	OR	WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE
SERVICE COMPANIES XYZ SERVICE CO. 123 Maple . . . . . 999-9999	OR	SERVICE COMPANIES XYZ SERVICE CO. 123 Maple . . . . . 999-9999
OR		
WASHING MACHINES, DRYERS & IRONERS - SERVICING		
WHIRLPOOL APPLIANCES FRANCHISED TECH-CARE SERVICE		
SERVICE COMPANIES XYZ SERVICE CO. 123 Maple . . . . . 999-9999		

## 4. If you have a problem\*...

Call our COOL-LINE service assistance telephone number (see Step 2) and talk with one of our Consultants, or if you prefer, write to:

Mr. Robert Stanley  
Division Vice President  
Whirlpool Corporation  
2000 US-33, North  
Benton Harbor, MI 49022

\*If you must call or write, please provide: model number, serial number, date of purchase, and a complete description of the problem. This information is needed in order to better respond to your request for assistance.



Making your world a little easier.

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